F949 Behavioral Health Training:

1. Facilities must develop, implement, and maintain an effective training program for all staff, which includes, at a minimum, training on behavioral health care and services (consistent with §483.40) that is appropriate and effective, as determined by staff need and the facility assessment (as specified at §483.70)

F949 Behavioral Health Training: New provision for Phase 3

Training should include competencies/skills necessary to provide:

1. Person-centered care reflective of resident's goals for care;
2. Interpersonal communication that promotes mental/psychosocial well-being;
3. Meaningful activities which promote engagement/positive relationships;
4. An environment/atmosphere that is conducive to mental/psychosocial wellbeing;
5. Individualized, non-pharmacological approaches to care;
6. Care specific to the individual needs of residents diagnosed with a mental, psychosocial, or substance use disorder, a history of trauma, and/or posttraumatic stress disorder, or other behavioral health condition; and
7. Care specific to the individual needs of residents diagnosed with dementia.